New Recycling & Waste Contract





Waste Services Contract

- South West Kent Waste Partners
 - Tonbridge & Malling and Tunbridge Wells Borough Councils
 - Kent County Council
- New Contract awarded to Urbaser Ltd from 1st March 2019
- New Collections start 30th September 2019





Waste Services Contract

 We now collect on all Bank Holidays except Christmas and New Year

So don't forget to put your bins out on your usual collection day over Easter!





- New contract starts 1 March, why do new collections not start until 30 September?
- Planned 'As Is' service
- ICT systems adapted to incorporate new technology
- New garden waste sign up period online payment
- New Bins ordered
- New Vehicles ordered
- Bins delivered to residents
- Communications

 New Weekly Food Waste Collections



- 30% of waste in black rubbish bins is food
- 23 litre External Food Waste Bin
- 5 litre kitchen caddy
- All cooked and uncooked food waste

New Fortnightly Recycling Collections Paper
 & Card - Existing Green Box



Paper – Newspaper & magazines, brochures, directories, white paper, leaflets, flyers & envelopes

Card/cardboard, cereal boxes, shoe boxes, cardboard packaging, corrugated cardboard, paper roll centres, egg boxes, greetings cards without glitter, brown paper.

New Fortnightly Mixed Recycling Collections
 Existing Green Lidded Bin



Glass bottles & jars

Plastic bottles, pots, tubs & trays

Tins, cans, kitchen foil, aerosols

Food and drink cartons

Materials Recovery Facility (MRF)



Co-mingled recycling is sorted into different material streams

Combination of equipment and manual labour to separate them

Materials are 'baled' to send on to reprocessers

Fortnightly Refuse Collection
 Existing Black Bin – Energy from Waste



Toothpaste tubes

Plastic film/bags/black trays

Nappies/Sanitary waste

Broken crockery/ornaments

Pet waste

Used kitchen towel/tissues

- Opt In Fortnightly Garden Waste Collections
- New Brown 240 Litre Bin



£40 per year

£35 'Early Bird' Discount

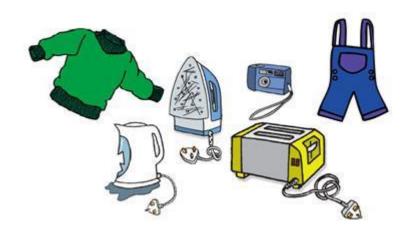
7th May – 2nd August

£25 per additional bin

'Sack Properties' can sign up for bag subscription

Additional collections

- Batteries small bag on top of recycling bin
- Textiles small bag next to recycling bin
- WEEE (Waste Electrical & Electronic Equipment) - small bag next to refuse bin





Properties unable to store wheeled bins:

- Weekly food waste collection
- Fortnightly mixed recycling collection Re-usable bag with lid
- Fortnightly paper & card collection green box
- Alternate weekly collections of Textiles, WEEE & batteries
- Can sign up to garden waste 'bag' collection

Recycling in Flats – Communal collections



Recycling bins will be provided for glass, plastics, cans, kitchen foil, aerosols and cartons

Separate containers for paper & cardboard

Communications 2019

- February –Introductory leaflet from Urbaser
- February onwards social media posts on new service,
- March Leaflet sent with Council Tax
- March Press Release Start of new Contract
- March September Roadshows across Borough
- May/June /July Animated video clips via digital campaign sign up for garden waste
- April New micro website goes live
- August/September Booklets/new calendars posted to every home
- August/September/October Animated video clips via digital campaign for mixed recycling/food waste promotion
- Autumn/Winter school term visit schools in borough
- November/December Urbaser collections App





How can the Parish Councils Help?

- Provide details of any Parish publications
- Update Parish Websites
- Parish Meetings
- Thank You!



Waste Services Contract





